



## COHELP

### Colorado Health Emergency Line for the Public

### 1-877-462-2911

COHELP is a toll-free phone information line for the public that is available to answer health questions. Information is provided to COHELP by experts at the Colorado Department of Public Health and Environment. COHELP is part of the Rocky Mountain Poison & Drug Center (RMPDC) and was developed to provide consistent, accurate and up-to-date information to the state's public and providers. It also serves as a way to gather statewide data on public health issues. In emergency events, the service hours can be adjusted to meet public needs.

**Hours of Operation:** COHELP is currently staffed from 6:00am to 10:00pm (starting April 26, 2009) to disseminate health information on swine flu. The information will be updated as the situation changes. Recorded information is also available 24 hours a day, 7 days a week.

**Staffing:** COHELP is staffed with information specialists at RMPDC. It uses telephones and web-based technology to deliver information on:

Anthrax	Influenza/Pneumonia	Ricin
Avian Flu	(Swine Flu)	Salmonella
Childhood	Lewisite	SARS
Immunizations	Mold	Smallpox
Emergency	Mumps	Tuberculosis
Preparedness	Pandemic Influenza	West Nile
Hantavirus	Plague	Virus

**The objectives of COHELP are to:**

- Provide consistent, accurate, up-to-date information
- Collect and maintain data to better characterize events and responses
- Develop capability and capacity to adapt to other public health emergencies

**Summary:** The public is encouraged to call COHELP, toll-free at 1-877-462-2911 with any questions about swine flu or other health concerns.