



## Helping Andreu Obtain Vital Documents

### Andreu's Scenario-

Andreu was placed in foster care at age 5 and remained in care until he emancipated at age 18 in August 2007. His case was closed and he was emancipated from the system with his birth certificate, a social security card with his name spelled wrong and no ID. For 13 years the state served as his parent and guardian yet failed to provide him with necessary documents for any kind of successful transition to independence. I helped him try to rectify the incorrect SS card and obtain an ID. The steps involved took 3 different days and at least 7 hours.

- Social Security Office, Aurora, CO: Was told his birth certificate was not sufficient to verify that Andreu vs. Andrew is the correct spelling. He had no other picture ID or any other document with his name spelled correctly as most documents in his life had an incorrect spelling due to mistakes and his SS card being incorrect in the first place. We were advised to return with a high school transcript showing the correct spelling.
- Rangeview High School, Aurora, CO: Told we need to go across town to the main admin office where they handle records.
- Aurora Public Schools Admin Office, Aurora, CO: They accepted his birth certificate to verify the spelling. His name was corrected on his records and he was given a new official transcript.
- Social Security Office, Aurora, CO: The new official transcript was sufficient and they corrected the spelling and mailed him a new social security card.
- DMV, Aurora, CO: If you have never had an ID and are under 21, you may have a parent vouch for your identity to obtain your first ID. Andreu did not have a parent in his life to do this. They do not accept any combination of any other records, aside from military or Dept. of Corrections ID cards which Andreu did not have. Therefore we were given a letter verifying he was denied the request for an ID and told to make an appointment with Exceptions Processing.
- DMV Exceptions Processing, Lakewood, CO: Upon reviewing the paper trail of Andreu's life along with my presence and his case history with our office to verify his identity, he was approved to obtain an ID.
- DMV, Lakewood, CO: Was given an ID with evidence of the Exceptions Processing approval letter.