Second Regular Session Seventieth General Assembly STATE OF COLORADO

REVISED

This Version Includes All Amendments Adopted on Second Reading in the Second House SENATE BILL 16-006

LLS NO. 16-0284.01 Kristen Forrestal x4217

SENATE SPONSORSHIP

Martinez Humenik, Lundberg, Roberts, Tate

Sias, Landgraf

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Senate Committees Health & Human Services House Committees State, Veterans, & Military Affairs

A BILL FOR AN ACT

101 **CONCERNING THE USE OF QUALIFIED INSURANCE BROKERS TO ENROLL**

102 ELIGIBLE PARTICIPANTS IN HEALTH BENEFIT PLANS THROUGH

103 THE COLORADO HEALTH BENEFIT EXCHANGE.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <u>http://www.leg.state.co.us/billsummaries.</u>)

Colorado Health Insurance Exchange Oversight Committee. The bill requires the Colorado health benefit exchange (exchange) to establish a system to refer consumers to qualified insurance brokers to enroll consumers in health benefit plans. To be qualified, an insurance broker must be licensed by the commissioner of insurance and be certified HOUSE Amended 2nd Reading April 28, 2016



Amended 2nd Reading February 9, 2016

SENATE

by the exchange.

The system must include the installation of a call center and the necessary software to make the referrals.

1 Be it enacted by the General Assembly of the State of Colorado: 2 **SECTION 1.** In Colorado Revised Statutes, add 10-22-112 as 3 follows: 4 10-22-112. Health benefit exchange - referral to private 5 insurance brokers. (1) ON OR BEFORE NOVEMBER 1, 2016, THE 6 EXCHANGE SHALL INCLUDE THE FOLLOWING IN ITS PROTOCOL FOR 7 INTERACTING WITH CONSUMERS IN ORDER TO ASSIST CONSUMERS IN 8 ENROLLING IN HEALTH BENEFIT PLANS: UPON A CONSUMER'S CONTACT 9 WITH THE EXCHANGE WHEN SEEKING ASSISTANCE IN SELECTING A 10 QUALIFIED HEALTH PLAN, WHETHER ONLINE, BY TELEPHONE, OR ON THE 11 INTERNET, THE EXCHANGE SHALL INFORM THE CONSUMER THAT HE OR SHE 12 HAS THE OPTION OF SELECTING COVERAGE ONLINE OR WITH THE 13 ASSISTANCE OF A NAVIGATOR OR WITH THE ASSISTANCE OF A QUALIFIED 14 INSURANCE BROKER; THE EXCHANGE SHALL INFORM THE CONSUMER THAT 15 A NAVIGATOR MAY ASSIST WITH A HEALTH BENEFIT PLAN SELECTION, BUT 16 MAY NOT OFFER ADVICE ON A HEALTH BENEFIT PLAN BASED ON THE 17 CONSUMER'S INDIVIDUAL SITUATION, WHEREAS A QUALIFIED BROKER MAY 18 OFFER ADVICE BASED ON THE CONSUMER'S PERSONAL AND FAMILY 19 SITUATION AT NO ADDITIONAL COST TO THE CONSUMER; AND THE 20 EXCHANGE SHALL MAINTAIN WEB-BASED TOOLS THAT ALLOW INSURANCE 21 BROKERS TO DEVELOP AND MAINTAIN CLIENT RELATIONSHIPS FOR 22 CUSTOMERS WHO ARE ELIGIBLE TO ENROLL IN PRIVATE HEALTH BENEFIT 23 PLANS, WHEN APPROPRIATE, IF THE CLIENT REQUESTS THIS OPTION. 24 **SECTION 2.** Safety clause. The general assembly hereby finds,

- 1 determines, and declares that this act is necessary for the immediate
- 2 preservation of the public peace, health, and safety.