Second Regular Session Sixty-eighth General Assembly STATE OF COLORADO

REENGROSSED

This Version Includes All Amendments Adopted in the House of Introduction

LLS NO. 12-0365.01 Christy Chase x2008

SENATE BILL 12-038

SENATE SPONSORSHIP

Tochtrop,

HOUSE SPONSORSHIP

Vaad,

Senate Committees

House Committees

Business, Labor and Technology

A BILL FOR AN ACT

101	CONCERNING MEASURES TO PROTECT CONSUMERS WHO ENGAGE A
102	ROOFING CONTRACTOR TO PERFORM ROOFING SERVICES ON
103	RESIDENTIAL PROPERTY.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://www.leg.state.co.us/billsummaries.)

The bill requires residential roofing contractors to sign a written contract with customers that details the following:

- ! The scope of roofing services and materials to be provided;
- ! The approximate dates of service;

SENATE 3rd Reading Unam ended February 29, 2012

SENATE Am ended 2nd Reading February 28, 2012

- ! The costs of the services;
- ! The roofing contractor's contact information;
- ! Identification of the roofing contractor's surety and liability coverage insurer and their contact information, if applicable;
- ! The roofing contractor's policy regarding cancellation of the contract and refund of any deposit, including a rescission clause allowing the client to rescind the contract and obtain a full refund of any deposit within 72 hours after entering the contract; and
- ! A written statement that if the client plans to use the proceeds of a property or casualty insurance policy to pay for the roofing work, the roofing contractor cannot pay, waive, rebate, or promise to pay, waive, or rebate all or part of any deductible applicable to the claim for payment for roofing work on the covered residential property.

A person who enters into a contract with a roofing contractor to perform roofing work on his or her residential property and who submits a claim to his or her property and casualty insurer for payment for the roofing work may rescind the contract for the roofing work if the insurer denies the claim in whole or in part, as long as the person notifies the roofing contractor within 72 hours after the claim is denied. The roofing contractor must refund any moneys paid by the customer within 10 days after receipt of the cancellation notice.

When residential roofing work will be paid from the proceeds of a property and casualty insurance policy covering the residential property, the roofing contractor is prohibited from paying, waiving, rebating, or offering or promising to pay, waive, or rebate all or part of any deductible that applies to the claim.

Be it enacted by the General Assembly of the State of Colorado:

SECTION 1. In Colorado Revised Statutes, **add** article 22 to title

3 6 as follows:

1

2

7

4 ARTICLE 22

Solution Services - Residential Property

6 **6-22-101. Legislative declaration.** (1) THE GENERAL ASSEMBLY

HEREBY DECLARES THAT THE PURPOSE OF ENACTING THIS ARTICLE IS TO

8 PROTECT COLORADO CONSUMERS BY:

-2- 038

1	(a) REQUIRING ROOFING CONTRACTORS OFFERING TO PERFORM
2	ROOFING WORK ON RESIDENTIAL PROPERTY IN THIS STATE TO SIGN A
3	WRITTEN CONTRACT WITH <u>PROPERTY OWNERS</u> DETAILING THE SCOPE AND
4	COST OF THE ROOFING WORK AND CONTACT INFORMATION FOR THE
5	ROOFING CONTRACTOR;
6	(b) REQUIRING ROOFING CONTRACTORS TO PERMIT PROPERTY
7	OWNERS TO RESCIND A CONTRACT FOR THE PERFORMANCE OF ROOFING
8	WORK AND OBTAIN A REFUND OF ANY DEPOSIT PAID TO THE ROOFING
9	CONTRACTOR; AND
10	(c) Prohibiting roofing contractors from paying, waiving,
11	REBATING, OR PROMISING TO PAY, WAIVE, OR REBATE ALL OR PART OF ANY
12	INSURANCE DEDUCTIBLE APPLICABLE TO <u>AN INSURANCE</u> CLAIM MADE TO
13	THE <u>PROPERTY OWNER'S</u> PROPERTY AND CASUALTY INSURER FOR PAYMENT
14	FOR ROOFING WORK ON THE RESIDENTIAL PROPERTY COVERED BY A
15	PROPERTY AND CASUALTY INSURANCE POLICY.
16	6-22-102. Definitions. As used in this article, unless the
17	CONTEXT OTHERWISE REQUIRES:
18	(1) "PROPERTY OWNER" MEANS THE OWNER OF RESIDENTIAL
19	PROPERTY OR THE OWNER'S LEGAL REPRESENTATIVE.
20	(2) (a) "RESIDENTIAL PROPERTY" MEANS:
21	$\underline{\text{(I)}}$ A DETACHED, ONE- OR TWO-FAMILY DWELLING; OR
22	(II) MULTIPLE SINGLE-FAMILY DWELLINGS THAT ARE NOT MORE
23	THAN THREE STORIES ABOVE GRADE PLANE HEIGHT AND PROVIDE
24	SEPARATE MEANS OF EGRESS.
25	(b) "RESIDENTIAL PROPERTY" DOES NOT INCLUDE:
26	(I) A STRUCTURE COMPRISING MULTIPLE, ATTACHED
27	SINGLE-FAMILY DWELLINGS LINLESS MAINTENANCE REPAIR OR

-3-

1	REPLACEMENTS OF THE DWELLINGS' ROOF IS THE RESPONSIBILITY OF A
2	CONDOMINIUM ASSOCIATION, HOMEOWNERS' ASSOCIATION, COMMON
3	INTEREST COMMUNITY, UNIT OWNERS' ASSOCIATION, OR ANY OTHER
4	ENTITY SUBJECT TO THE "COLORADO COMMON INTEREST OWNERSHIP
5	ACT", ARTICLE 33.3 OF TITLE 38, C.R.S., REGARDLESS OF WHEN THE
6	ENTITY WAS FORMED; OR
7	(II) NEW CONSTRUCTION.
8	(3) "ROOFING CONTRACTOR" MEANS:
9	(a) An individual or sole proprietorship that performs
10	ROOFING WORK OR ROOFING SERVICES IN THIS STATE FOR COMPENSATION;
11	OR
12	(b) (I) A FIRM, PARTNERSHIP, CORPORATION, ASSOCIATION,
13	BUSINESS TRUST, LIMITED LIABILITY COMPANY, OR OTHER LEGAL ENTITY
14	THAT PERFORMS OR OFFERS TO PERFORM ROOFING WORK IN THIS STATE ON
15	RESIDENTIAL PROPERTY FOR COMPENSATION.
16	(II) AS USED IN SUBPARAGRAPH (I) OF THIS PARAGRAPH (b),
17	"ASSOCIATION" DOES NOT INCLUDE A CONDOMINIUM ASSOCIATION,
18	HOMEOWNERS' ASSOCIATION, COMMON INTEREST COMMUNITY, UNIT
19	OWNERS' ASSOCIATION, OR ANY OTHER ENTITY SUBJECT TO THE
20	"COLORADO COMMON INTEREST OWNERSHIP ACT", ARTICLE 33.3 OF TITLE
21	38, C.R.S., REGARDLESS OF WHEN THE ENTITY WAS FORMED.
22	$\underline{(4)}$ (a) "Roofing work" or "roofing services" means the
23	CONSTRUCTION, RECONSTRUCTION, ALTERATION, MAINTENANCE, OR
24	REPAIR OF A ROOF ON A RESIDENTIAL PROPERTY AND THE USE OF
25	MATERIALS AND ITEMS IN THE CONSTRUCTION, RECONSTRUCTION,
26	ALTERATION, MAINTENANCE, AND REPAIR OF ROOFING AND
27	WATERPROOFING OF ROOFS, ALL IN A MANNER TO COMPLY WITH PLANS,

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1	SPECIFICATIONS, CODES, LAWS, RULES, REGULATIONS, AND ROOFING
2	<u>INDUSTRY STANDARDS FOR WORKMANLIKE PERFORMANCE</u> APPLICABLE TO
3	THE CONSTRUCTION, RECONSTRUCTION, ALTERATION, MAINTENANCE, AND
4	REPAIR OF ROOFS ON RESIDENTIAL PROPERTIES.
5	(b) "ROOFING WORK" OR "ROOFING SERVICES" DOES NOT INCLUDE
6	ROOFING WORK OR SERVICES FOR WHICH THE COMPENSATION IS ONE
7	THOUSAND DOLLARS OR LESS PER CONTRACT.
8	6-22-103. Contracts for roofing services - writing required -
9	required terms. (1) Prior to engaging in any roofing work, a
10	ROOFING CONTRACTOR SHALL PROVIDE A WRITTEN CONTRACT TO THE
11	PROPERTY OWNER, SIGNED BY BOTH THE ROOFING CONTRACTOR OR HIS OR
12	HER DESIGNEE AND THE PROPERTY OWNER, STATING AT LEAST THE
13	FOLLOWING TERMS:
14	(a) The scope of roofing services and materials to be
15	PROVIDED;
16	(b) THE APPROXIMATE DATES OF SERVICE;
17	(c) The <u>Approximate</u> costs of the <u>Services Based on</u>
18	DAMAGES KNOWN AT THE TIME THE CONTRACT IS ENTERED;
19	(d) THE ROOFING CONTRACTOR'S CONTACT INFORMATION,
20	INCLUDING PHYSICAL ADDRESS, ELECTRONIC MAIL ADDRESS, TELEPHONE
21	NUMBER, AND ANY OTHER CONTACT INFORMATION AVAILABLE FOR THE
22	ROOFING CONTRACTOR;
23	(e) IDENTIFICATION OF THE ROOFING CONTRACTOR'S SURETY AND
24	LIABILITY COVERAGE INSURER AND THEIR CONTACT INFORMATION, IF
25	APPLICABLE;
26	(f) (I) The roofing contractor's policy regarding
27	CANCELLATION OF THE CONTRACT AND REFUND OF ANY DEPOSIT,

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1	INCLUDING A RESCISSION CLAUSE ALLOWING THE PROPERTY OWNER TO
2	RESCIND THE CONTRACT AND OBTAIN A FULL REFUND OF ANY DEPOSIT
3	WITHIN SEVENTY-TWO HOURS AFTER ENTERING THE CONTRACT; AND
4	(II) A WRITTEN STATEMENT THAT THE PROPERTY OWNER MAY
5	<u>RESCIND</u> A ROOFING CONTRACT PURSUANT TO SECTION 6-22-104; AND
6	(g) A WRITTEN STATEMENT THAT IF THE $\underline{PROPERTY\ OWNER}$ PLANS
7	TO USE THE PROCEEDS OF A PROPERTY <u>AND</u> CASUALTY INSURANCE POLICY
8	ISSUED PURSUANT TO PART 1 OF ARTICLE 4 OF TITLE 10, C.R.S., TO PAY
9	FOR THE ROOFING WORK, PURSUANT TO SECTION 6-22-105, THE ROOFING
10	CONTRACTOR CANNOT PAY, WAIVE, REBATE, OR PROMISE TO PAY, WAIVE,
11	OR REBATE ALL OR PART OF ANY INSURANCE DEDUCTIBLE APPLICABLE TO
12	THE <u>INSURANCE</u> CLAIM FOR PAYMENT FOR ROOFING WORK ON THE
13	COVERED RESIDENTIAL PROPERTY.
14	(2) In addition to the contract terms required in
15	SUBSECTION (1) OF THIS SECTION, A ROOFING CONTRACTOR SHALL
16	INCLUDE, ON THE FACE OF THE CONTRACT, IN BOLD-FACED TYPE, A
17	STATEMENT INDICATING THAT THE ROOFING CONTRACTOR SHALL HOLD IN
18	TRUST ANY PAYMENT FROM THE PROPERTY OWNER UNTIL THE ROOFING
19	CONTRACTOR HAS DELIVERED ROOFING MATERIALS AT THE RESIDENTIAL
20	PROPERTY SITE OR HAS PERFORMED A MAJORITY OF THE ROOFING WORK ON
21	THE RESIDENTIAL PROPERTY.
22	6-22-104. Residential roofing contract - payment from
23	insurance proceeds - right to <u>rescind</u> - return of payments. (1) (a) A
24	PROPERTY OWNER WHO ENTERS INTO A WRITTEN CONTRACT WITH A
25	ROOFING CONTRACTOR TO PERFORM ROOFING WORK ON THE PROPERTY
26	OWNER'S RESIDENTIAL PROPERTY, THE PAYMENT FOR WHICH WILL BE
27	MADE FROM THE PROCEEDS OF A PROPERTY AND CASUALTY INSURANCE

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1	POLICY ISSUED PURSUANT TO PART 1 OF ARTICLE 4 OF TITLE 10, C.R.S.,
2	MAY <u>RESCIND</u> THE CONTRACT WITHIN SEVENTY-TWO HOURS AFTER THE
3	PROPERTY OWNER RECEIVES WRITTEN NOTICE FROM THE PROPERTY AND
4	CASUALTY INSURER THAT THE CLAIM FOR PAYMENT FOR ROOFING WORK
5	ON THE RESIDENTIAL PROPERTY IS DENIED IN WHOLE OR IN PART. $\underline{\underline{\text{THE}}}$
6	PROPERTY OWNER'S RIGHT OF RESCISSION UNDER THIS SUBSECTION (1)
7	DOES NOT APPLY WHEN THE PROPERTY AND CASUALTY INSURER DENIES,
8	IN WHOLE OR IN PART, A CLAIM RELATED TO A REQUEST FOR
9	SUPPLEMENTAL ROOFING SERVICES IF THE DAMAGE REQUIRING THE
10	SUPPLEMENTAL ROOFING SERVICES COULD NOT HAVE BEEN REASONABLY
11	FORESEEN AS A NECESSARY AND RELATED ROOFING SERVICE AT THE TIME
12	OF THE INITIAL ROOFING INSPECTION OR THE EXECUTION OF THE INITIAL
13	ROOFING CONTRACT.
14	(b) The <u>Property owner</u> shall give written notice of
15	<u>RESCISSION</u> OF THE CONTRACT TO THE ROOFING CONTRACTOR AT THE
16	PHYSICAL ADDRESS PROVIDED IN THE CONTRACT WITHIN SEVENTY-TWO
17	HOURS AFTER HE OR SHE IS NOTIFIED OF THE DENIAL. THE PROPERTY
18	<u>OWNER</u> MAY GIVE NOTICE OF <u>RESCISSION</u> OF THE CONTRACT:
19	$\underline{\mathrm{(I)}}$ In an electronic form, which is effective on the date of
20	THE ELECTRONIC TRANSMISSION;
21	(II) By mail, which is effective upon deposit in the United
22	STATES MAIL, POSTAGE PREPAID, SENT TO THE PHYSICAL ADDRESS STATED
23	IN THE CONTRACT; OR
24	(III) BY PERSONAL DELIVERY TO THE ROOFING CONTRACTOR,
25	WHICH IS EFFECTIVE UPON DELIVERY.
26	(2) WITHIN TEN DAYS AFTER <u>RESCISSION</u> OF A CONTRACT IN
27	ACCORDANCE WITH SUBSECTION (1) OF THIS SECTION, THE ROOFING

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1	CONTRACTOR SHALL RETURN TO THE <u>PROPERTY OWNER</u> ANY PAYMENTS OR
2	DEPOSITS MADE BY OR EVIDENCE OF INDEBTEDNESS OF THE PROPERTY
3	<u>OWNER</u> IN CONNECTION WITH THE CONTRACT FOR ROOFING WORK ON THE
4	RESIDENTIAL PROPERTY.
5	(3) NOTHING IN THIS SECTION PRECLUDES A ROOFING CONTRACTOR
6	FROM RETAINING ALL OR A PORTION OF ANY PAYMENTS OR DEPOSITS MADE
7	BY A PROPERTY OWNER TO COMPENSATE THE ROOFING CONTRACTOR FOR
8	ROOFING WORK ACTUALLY PERFORMED ON THE RESIDENTIAL <u>PROPERTY IN</u>
9	A WORKMANLIKE MANNER CONSISTENT WITH STANDARD ROOFING
10	<u>INDUSTRY PRACTICES</u> , BUT THE ROOFING CONTRACTOR MAY RETAIN ONLY
11	AN AMOUNT REQUIRED TO COMPENSATE THE ROOFING CONTRACTOR FOR
12	THE ACTUAL WORK PERFORMED.
13	(4) NOTHING IN THIS SECTION ABROGATES THE ROOFING
14	CONTRACTOR'S RIGHT TO PURSUE COMMON LAW REMEDIES FOR THE
15	REASONABLE VALUE OF ROOFING MATERIALS ORDERED AND ACTUALLY
16	INSTALLED ON THE RESIDENTIAL PROPERTY PURSUANT TO A CONTRACT
17	FOR ROOFING WORK BEFORE THE PROPERTY OWNER RESCINDED THE
18	CONTRACT, AS LONG AS THE ROOFING CONTRACTOR PERFORMED THE
19	ROOFING SERVICES CONSISTENT WITH ROOFING INDUSTRY STANDARDS FOR
20	WORKMANLIKE PERFORMANCE OF ROOFING SERVICES.
21	(5) NOTHING IN THIS SECTION ABROGATES A PROPERTY AND
22	CASUALTY INSURER'S DUTIES, RESPONSIBILITIES, OR LIABILITY UNDER
23	SECTIONS 10-3-1115 AND 10-3-1116, C.R.S.
24	6-22-105. Waiver of insurance deductible prohibited. (1) A
25	ROOFING CONTRACTOR THAT PERFORMS ROOFING WORK, THE PAYMENT
26	FOR WHICH WILL BE MADE FROM THE PROCEEDS OF A PROPERTY $\underline{\text{AND}}$
27	CASUALTY INSURANCE POLICY ISSUED PURSUANT TO PART 1 OF ARTICLE 4

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1	OF TITLE 10, C.R.S., SHALL NOT ADVERTISE OR PROMISE TO PAY, WAIVE,
2	OR REBATE ALL OR PART OF ANY INSURANCE DEDUCTIBLE APPLICABLE TO
3	THE CLAIM FOR PAYMENT FOR ROOFING WORK ON THE COVERED
4	RESIDENTIAL PROPERTY.
5	(2) IF A ROOFING CONTRACTOR VIOLATES SUBSECTION (1) OF THIS
6	SECTION:
7	(a) The insurer to whom the <u>property owner</u> submitted the
8	CLAIM FOR PAYMENT FOR THE ROOFING WORK IS NOT OBLIGATED TO
9	CONSIDER THE ESTIMATE OF COSTS FOR THE ROOFING WORK PREPARED BY
10	THE ROOFING CONTRACTOR; AND
11	(b) The <u>Property owner whose residential property is</u>
12	INSURED UNDER THE PROPERTY <u>AND</u> CASUALTY INSURANCE POLICY OR THE
13	INSURER THAT ISSUED THE POLICY MAY BRING AN ACTION AGAINST THE
14	ROOFING CONTRACTOR IN A COURT OF COMPETENT JURISDICTION TO
15	RECOVER DAMAGES SUSTAINED BY THE <u>PROPERTY OWNER</u> OR INSURER AS
16	A CONSEQUENCE OF THE VIOLATION.
17	(3) A ROOFING CONTRACTOR SOLICITING ROOFING SERVICES IN
18	THIS STATE SHALL NOT CLAIM TO BE OR ACT AS A PUBLIC INSURANCE
19	ADJUSTER ADJUSTING CLAIMS FOR LOSSES OR DAMAGES. NOTHING IN THIS
20	ARTICLE PREVENTS A PUBLIC INSURANCE ADJUSTER LICENSED PURSUANT
21	TO SECTION 10-2-417, C.R.S., FROM ACTING OR HOLDING HIMSELF OR
22	HERSELF OUT AS A PUBLIC INSURANCE ADJUSTER. NOTHING IN THIS
23	SUBSECTION (3) PRECLUDES A ROOFING CONTRACTOR FROM DISCUSSING,
24	ON BEHALF OF THE PROPERTY OWNER, THE SCOPE OF REPAIRS WITH A
25	PROPERTY AND CASUALTY INSURER WHEN THE ROOFING CONTRACTOR HAS
26	A VALID CONTRACT WITH THE PROPERTY OWNER OF THE RESIDENTIAL
27	PROPERTY ON WHICH THE ROOFING CONTRACTOR HAS CONTRACTED TO

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1	PERFORM ROOFING WORK.
2	SECTION 2. Applicability. The provisions of this act apply to
3	roofing work performed on residential property in this state on or after the
1	effective date of this act.
5	SECTION 3. Safety clause. The general assembly hereby finds,
5	determines, and declares that this act is necessary for the immediate
7	preservation of the public peace, health, and safety.

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