# Second Regular Session Sixty-seventh General Assembly STATE OF COLORADO

## **PREAMENDED**

This Unofficial Version Includes Committee Amendments Not Yet Adopted on Second Reading

LLS NO. 10-0305.02 Kristen Forrestal

**HOUSE BILL 10-1166** 

#### **HOUSE SPONSORSHIP**

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#### A BILL FOR AN ACT

101 CONCERNING THE USE OF PLAIN LANGUAGE IN INSURANCE POLICIES.

### **Bill Summary**

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://www.leg.state.co.us/billsummaries.)

The bill requires that automobile insurance policies, health benefit plans, limited benefit health insurance, dental plans, and long-term care plans that are issued or renewed on or after July 1, 2011, be written at or below the tenth-grade reading level. Current law does not require any readability level. The bill also requires the text of the policies and plans to be written in 12-point type or larger and to contain an index or table of contents if they are longer than 3 pages or 3,000 words. **Section 2** of the

bill applies to automobile insurance policies. **Section 3** applies to health benefit plans, limited benefit health insurance, dental plans, and long-term care plans. **Section 1** makes the violation of either section 2 or 3 an unfair or deceptive act or practice in the business of insurance.

1 Be it enacted by the General Assembly of the State of Colorado: 2 3 **SECTION 1.** Part 6 of article 4 of title 10. Colorado Revised 4 Statutes, is amended BY THE ADDITION OF A NEW SECTION to 5 read: 6 10-4-633.5. Automobile insurance policies - plain language 7 required. (1) (a) AN INSURER ISSUING OR RENEWING AUTOMOBILE 8 INSURANCE POLICIES SUBJECT TO THIS PART 6 SHALL NOT ISSUE OR RENEW 9 A POLICY UNLESS THE TEXT OF THE POLICY FORM DOES NOT EXCEED THE 10 TENTH-GRADE LEVEL, AS MEASURED BY THE FLESCH-KINCAID GRADE 11 LEVEL FORMULA, OR DOES NOT SCORE LESS THAN FIFTY AS MEASURED BY 12 THE FLESCH READING EASE FORMULA. 13 IN CONJUNCTION WITH THE REPORT SUBMITTED TO THE 14 COMMISSIONER PURSUANT TO SECTION 10-4-633, THE INSURER SHALL 15 REPORT THE READABILITY SCORES PRIOR TO THE ISSUANCE OR RENEWAL 16 OF A POLICY OR THE USE OF THE POLICY FORM. 17 (2) THE POLICY FORM SHALL CONTAIN AN INDEX OR TABLE OF 18 CONTENTS IF THE POLICY IS MORE THAN THREE PAGES IN LENGTH OR IF THE 19 TEXT OF THE POLICY EXCEEDS THREE THOUSAND WORDS. THE INDEX, 20 TABLE OF CONTENTS, AND TEXT OF THE POLICY FORM SHALL BE PRINTED 21 IN NOT LESS THAN TEN-POINT TYPE. 22 (3) FOR PURPOSES OF SUBSECTION (1) OF THIS SECTION, THE 23 FOLLOWING SHALL APPLY:

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1	(a) (1) A CONTRACTION, HYPHENATED WORD, OR NUMBERS AND
2	LETTERS, WHEN SEPARATED BY SPACES, SHALL COUNT AS ONE WORD;
3	(II) A UNIT OF WORDS ENDING WITH A PERIOD, SEMICOLON, OR A
4	COLON, BUT EXCLUDING HEADINGS AND CAPTIONS, SHALL BE COUNTED AS
5	A SENTENCE; AND
6	(III) A SYLLABLE MEANS A UNIT OF SPOKEN LANGUAGE
7	CONSISTING OF ONE OR MORE LETTERS OF A WORD AS DIVIDED BY AN
8	ACCEPTED DICTIONARY. IF THE DICTIONARY SHOWS TWO OR MORE
9	EQUALLY ACCEPTABLE PRONUNCIATIONS OF A WORD, THE
10	PRONUNCIATIONS CONTAINING FEWER SYLLABLES MAY BE USED.
11	(b) "TEXT" INCLUDES ALL PRINTED MATTER EXCEPT THE
12	FOLLOWING:
13	(I) THE NAME AND ADDRESS OF THE INSURER; THE NAME, NUMBER,
14	OR TITLE OF THE POLICY; THE TABLE OF CONTENTS OR INDEX; CAPTIONS
15	AND SUBCAPTIONS; AND SPECIFICATION PAGES, SCHEDULES, OR TABLES;
16	AND
17	(II) ANY POLICY LANGUAGE THAT IS DRAFTED TO CONFORM TO THE
18	REQUIREMENTS OF ANY FEDERAL LAW OR REGULATION; ANY POLICY
19	LANGUAGE REQUIRED BY ANY COLLECTIVELY BARGAINED AGREEMENT;
20	ANY MEDICAL TERMINOLOGY; ANY WORDS THAT ARE DEFINED IN THE
21	POLICY; AND ANY POLICY LANGUAGE REQUIRED BY LAW OR REGULATION
22	IF THE INSURER IDENTIFIES THE LANGUAGE OR TERMINOLOGY EXCEPTED
23	AND CERTIFIES IN WRITING THAT THE LANGUAGE OR TERMINOLOGY IS
24	ENTITLED TO BE EXCEPTED.
25	(4) THE COMMISSIONER SHALL PROMULGATE RULES REGARDING
26	THE ELECTRONIC DISSEMINATION OF NEWLY ISSUED OR RENEWED POLICY
27	FORMS OR ENDORSEMENTS

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1	(5) (a) THE REQUIREMENTS OF THIS SECTION SHALL NOT APPLY TO
2	COMMERCIAL AUTOMOBILE INSURANCE COVERAGE.
3	(b) For the purpose of this subsection (5), "commercial
4	AUTOMOBILE INSURANCE COVERAGE" MEANS ANY INSURANCE COVERAGE
5	PROVIDED TO AN INSURED, REGARDLESS OF THE NUMBER OF VEHICLES OR
6	ENTITIES COVERED, UNDER A COMMERCIAL AUTOMOBILE, GARAGE, MOTOR
7	CARRIER, OR TRUCKERS COVERAGE POLICY FORM AND RATED USING
8	EITHER A COMMERCIAL MANUAL OR RATING RULE.
9	SECTION 2. Part 1 of article 16 of title 10, Colorado Revised
10	Statutes, is amended BY THE ADDITION OF A NEW SECTION to
11	read:
12	10-16-107.3. Health insurance policies - plain language
13	required. (1) (a) A CARRIER ISSUING OR RENEWING A HEALTH BENEFIT
14	PLAN, LIMITED BENEFIT HEALTH INSURANCE, DENTAL PLAN, OR
15	LONG-TERM CARE PLAN SUBJECT TO THIS ARTICLE SHALL NOT ISSUE OR
16	RENEW THE PLAN UNLESS THE TEXT OF THE PLAN DOES NOT EXCEED THE
17	TENTH-GRADE LEVEL AS MEASURED BY THE FLESCH-KINCAID GRADE
18	LEVEL FORMULA OR DOES NOT SCORE LESS THAN FIFTY AS MEASURED BY
19	THE FLESCH READING EASE FORMULA.
20	(b) In conjunction with the report submitted to the
21	COMMISSIONER PURSUANT TO SECTION 10-16-107.2, THE CARRIER SHALL
22	REPORT THE READABILITY SCORES PRIOR TO THE ISSUANCE OR RENEWAL
23	OF A POLICY OR THE USE OF THE PLAN.
24	(2) The health benefit plan, limited benefit health
25	INSURANCE, DENTAL PLAN, OR LONG-TERM CARE PLAN SHALL CONTAIN AN
26	INDEX OR TABLE OF CONTENTS IF THE PLAN IS MORE THAN THREE PAGES IN
27	LENGTH OR IF THE TEXT OF THE PLAN EXCEEDS THREE THOUSAND WORDS.

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1	THE INDEX, TABLE OF CONTENTS, AND TEXT OF THE PLAN SHALL BE
2	PRINTED IN NOT LESS THAN TEN-POINT TYPE.
3	(3) FOR PURPOSES OF SUBSECTION (1) OF THIS SECTION, THE
4	FOLLOWING SHALL APPLY:
5	(a) (I) A CONTRACTION, HYPHENATED WORD, OR NUMBERS AND
6	LETTERS, WHEN SEPARATED BY SPACES, SHALL COUNT AS ONE WORD;
7	(II) A UNIT OF WORDS ENDING WITH A PERIOD, SEMICOLON, OR A
8	COLON, BUT EXCLUDING HEADINGS AND CAPTIONS, SHALL BE COUNTED AS
9	A SENTENCE; AND
10	(III) A SYLLABLE MEANS A UNIT OF SPOKEN LANGUAGE
11	CONSISTING OF ONE OR MORE LETTERS OF A WORD AS DIVIDED BY AN
12	ACCEPTED DICTIONARY. IF THE DICTIONARY SHOWS TWO OR MORE
13	EQUALLY ACCEPTABLE PRONUNCIATIONS OF A WORD, THE
14	PRONUNCIATIONS CONTAINING FEWER SYLLABLES MAY BE USED.
15	(b) "Text" includes all printed matter except the
16	FOLLOWING:
17	(I) THE NAME AND ADDRESS OF THE CARRIER; THE NAME, NUMBER,
18	OR TITLE OF THE POLICY; THE TABLE OF CONTENTS OR INDEX; CAPTIONS
19	AND SUBCAPTIONS; AND SPECIFICATION PAGES, SCHEDULES, OR TABLES;
20	AND
21	(II) ANY POLICY LANGUAGE THAT IS DRAFTED TO CONFORM TO THE
22	REQUIREMENTS OF ANY FEDERAL LAW OR REGULATION; ANY POLICY
23	LANGUAGE REQUIRED BY ANY COLLECTIVELY BARGAINED AGREEMENT;
24	ANY MEDICAL TERMINOLOGY; ANY WORDS THAT ARE DEFINED IN THE
25	POLICY; AND ANY POLICY LANGUAGE REQUIRED BY LAW OR REGULATION
26	IF THE CARRIER IDENTIFIES THE LANGUAGE OR TERMINOLOGY EXCEPTED
27	AND CEPTIEIES IN WRITING THAT THE LANGUAGE OF TERMINOLOGY IS

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1	ENTITLED TO BE EXCEPTED.
2	(4) THE COMMISSIONER SHALL PROMULGATE RULES REGARDING
3	THE ELECTRONIC DISSEMINATION OF NEWLY ISSUED OR RENEWED POLICY
4	FORMS OR ENDORSEMENTS.
5	(5) FOR THE PURPOSES OF SUBSECTION (1) OF THIS SECTION, FOR
6	GROUP HEALTH BENEFIT PLANS, THE EVIDENCE OF COVERAGE SHALL BE
7	THE ONLY TEXT FOR THE PURPOSES OF THE FLESCH-KINCAID GRADE LEVEL
8	FORMULA AND THE FLESCH READING EASE FORMULA.
9	SECTION 3. Act subject to petition - specified effective date
10	- applicability. (1) This act shall take effect January 1, 2012; except
11	that, if a referendum petition is filed pursuant to section 1 (3) of article V
12	of the state constitution against this act or an item, section, or part of this
13	act within the ninety-day period after final adjournment of the general
14	assembly, then the act, item, section, or part shall not take effect unless
15	approved by the people at the general election to be held in November
16	2010 and shall take effect on January 1, 2012, or on the date of the
17	official declaration of the vote thereon by the governor, whichever is
18	later.
19	(2) The provisions of this act shall apply to automobile insurance
20	policies, health benefit plans, limited benefit health insurance, dental
21	plans, and long-term care plans issued or renewed and being marketed on
22	or after the applicable effective date of this act

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