

January 23, 2017

Senator Kevin Grantham, President of the Senate
Representative Crisanta Duran, Speaker of the House of Representatives
Senator Lucia Guzman, Minority Leader of the Senate
Representative Patrick Neville, Minority Leader of the House of Representatives
State Capitol Building
Denver, Colorado 80203

Dear President Grantham, Speaker Duran, Senator Guzman, and Representative Neville:

As you may recall, Senate Bill 06-079 established a process for the post-enactment review of legislation. Senate Bill 11-200, which concerned the Colorado health benefit exchange, required a post-enactment review.

To facilitate the post-enactment review of the legislation, we contacted Connect for Health Colorado to notify it of the requirements of the post-enactment review and to request it provide information to us for use in the review. Specifically, we requested responses to the following questions that are set out in section 2-2-1201 (2), C.R.S., the post-enactment review statute adopted in Senate Bill 06-079:

- Whether the bill has been implemented, in whole or in part;
- If the bill has been implemented in whole or in part, how the bill has been implemented, including whether the bill has been implemented in the most efficient and cost-effective manner;
- If the bill has been implemented in part, the reasons why the bill has not been implemented in whole;
- The extent to which the desired results or benefits of the bill, as specified in the legislative declaration of the bill, are being achieved;
- Whether there have been any unintended consequences or problems caused by the implementation of the bill;
- Whether the implementation of the bill has been impeded by any existing state or federal statutes, rules, procedures, or practices;
- Whether any administrative or statutory changes are necessary to improve the implementation of the bill;
- Whether the actual costs of implementing the bill have been within the estimated costs, if any, set forth in the fiscal note for the bill; and
- Whether any increase in state funding is necessary to improve the implementation of

the bill.

The purpose of this letter is to provide to you the information received from Connect for Health Colorado.

Attached for your review is the following information, with an indication of the pages on which the information can be located:

- (1) A copy of Senate Bill 11-200; pages 1-7
- (2) A copy of the response received from Connect for Health Colorado; pages 8-11.

If you have any questions regarding the post-enactment review of Senate Bill 11-200, please feel free to contact us.

Sincerely,

Dan L. Cartin, Director

Office of Legislative Legal Services

(303) 866-2045

John Ziegler, Staff Director Joint Budget Committee

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Mike Mauer, Director

Legislative Council Staff

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CHAPTER 246

INSURANCE

SENATE BILL 11-200

BY SENATOR(S) Boyd, Aguilar, Bacon, Carroll, Foster, Giron, Guzman, Heath, Hodge, Hudak, Jahn, Morse, Newell, Nicholson, Schwartz, Shaffer B., Steadman, Tochtrop, Williams S.;

also REPRESENTATIVE(S) Stephens, Casso, Duran, Fields, Gardner D., Hamner, Jones, Kagan, Labuda, Levy, Massey, Miklosi, Pabon, Pace, Peniston, Riesberg, Schafer S., Summers, Todd, Tyler, Vigil, Wilson.

AN ACT

CONCERNING A COLORADO HEALTH BENEFIT EXCHANGE, AND, IN CONNECTION THEREWITH, CREATING A PROCESS FOR THE IMPLEMENTATION OF A HEALTH BENEFIT EXCHANGE IN COLORADO.

Be it enacted by the General Assembly of the State of Colorado:

SECTION 1. Title 10, Colorado Revised Statutes, is amended BY THE ADDITION OF A NEW ARTICLE to read:

ARTICLE 22 Colorado Health Benefit Exchange

10-22-101. Short title. This article is known and may be cited as the "Colorado Health Benefit Exchange Act".

10-22-102. Legislative declaration - intent. The General assembly determines and declares that with the March 23, 2010, enactment of the federal "Patient Protection and Affordable Care Act", Pub.L. 111-148, and the March 30, 2010, enactment of the "Health Care and Education Reconciliation Act of 2010", Pub.L. 111-152, which allow each state to establish a health benefit exchange through state law or opt to participate in a national health benefit exchange operated by the federal department of health and human services, and although there are numerous federal lawsuits challenging the constitutionality of the federal act in multiple federal courts, the best option for the state of Colorado is to establish a health benefit exchange at the state level. The general assembly further finds that the federal act requires each

Capital letters indicate new material added to existing statutes; dashes through words indicate deletions from existing statutes and such material not part of act.

STATE TO ESTABLISH A HEALTH BENEFIT EXCHANGE TO PERFORM CERTAIN DUTIES AND TO ASSUME CERTAIN RESPONSIBILITIES SET FORTH IN THE FEDERAL ACT OR MAKE SUFFICIENT PROGRESS IN THE CREATION OF A HEALTH BENEFIT EXCHANGE BY JANUARY 1, 2013, OR DEFAULT TO A FEDERALLY RUN NATIONAL HEALTH BENEFIT EXCHANGE. THEREFORE, THE GENERAL ASSEMBLY INTENDS TO CREATE A HEALTH BENEFIT EXCHANGE TO FIT THE UNIQUE NEEDS OF COLORADO, SEEK COLORADO-SPECIFIC SOLUTIONS, AND EXPLORE THE MAXIMUM NUMBER OF OPTIONS AVAILABLE TO THE STATE OF COLORADO. THE COLORADO HEALTH BENEFIT EXCHANGE, INCLUDING AN AMERICAN HEALTH BENEFIT EXCHANGE, IS INTENDED TO FACILITATE THE ACCESS TO AND ENROLLMENT IN HEALTH PLANS IN THE INDIVIDUAL MARKET IN THIS STATE AND INCLUDE A SMALL BUSINESS HEALTH OPTIONS PROGRAM TO ASSIST SMALL EMPLOYERS IN THIS STATE IN FACILITATING THE ENROLLMENT OF THEIR EMPLOYEES IN HEALTH PLANS OFFERED IN THE SMALL EMPLOYER MARKET. THE INTENT OF THE COLORADO HEALTH BENEFIT EXCHANGE IS TO INCREASE ACCESS, AFFORDABILITY, AND CHOICE FOR INDIVIDUALS AND SMALL EMPLOYERS PURCHASING HEALTH INSURANCE IN COLORADO.

- **10-22-103. Definitions.** As used in this article, unless the context otherwise requires:
- (1) "BOARD" MEANS THE BOARD OF DIRECTORS OF THE EXCHANGE, APPOINTED IN ACCORDANCE WITH SECTION 10-22-105.
- (2) "COMMITTEE" MEANS THE LEGISLATIVE HEALTH BENEFIT EXCHANGE IMPLEMENTATION REVIEW COMMITTEE CREATED IN SECTION 10-22-107.
- (3) "Exchange" means the Colorado health benefit exchange created in this article.
- (4) "Federal act" means the "Patient Protection and Affordable Care Act", Pub.L. 111-148, as amended by the "Health Care and Education Reconciliation Act of 2010", Pub.L. 111-152.
- (5) "Secretary" means the secretary of the United States department of health and human services.
- 10-22-104. Health benefit exchange creation. There is hereby created a nonprofit unincorporated public entity known as the health benefit exchange. The board of directors shall govern the operation of the exchange. The board shall determine and establish the development, governance, and operation of the exchange. The exchange is an instrumentality of the state; except that the debts and liabilities of the exchange do not constitute the debts and liabilities of the state, and neither the exchange nor the board is an agency of the state. The board does not have the authority to promulgate rules pursuant to the "State Administrative Procedure Act", article 4 of title 24, C.R.S. The exchange shall not duplicate or replace the duties of the commissioner established in section 10-1-108, including rate approval, except as directed by the federal act. The exchange shall foster a competitive marketplace for insurance and shall not solicit bids or engage in the active purchasing of insurance. All carriers authorized to conduct business in this state may

BE ELIGIBLE TO PARTICIPATE IN THE EXCHANGE.

10-22-105. Exchange board of directors. (1) (a) THERE IS HEREBY CREATED THE BOARD OF DIRECTORS OF THE EXCHANGE. THE BOARD CONSISTS OF TWELVE MEMBERS, OF WHOM NINE ARE VOTING MEMBERS AND THREE ARE NONVOTING, EX OFFICIO MEMBERS. ON OR BEFORE JULY 1, 2011, THE GOVERNOR SHALL APPOINT FIVE VOTING MEMBERS TO THE BOARD, AND THE PRESIDENT OF THE SENATE, THE MINORITY LEADER OF THE SENATE, THE SPEAKER OF THE HOUSE OF REPRESENTATIVES, AND THE MINORITY LEADER OF THE HOUSE OF REPRESENTATIVES SHALL EACH APPOINT ONE VOTING MEMBER TO THE BOARD. THE GOVERNOR SHALL NOT APPOINT MORE THAN THREE MEMBERS FROM THE SAME POLITICAL PARTY. THE BOARD SHALL ELECT ONE OF ITS MEMBERS AS CHAIR OF THE BOARD. MEMBERS OF THE BOARD MAY BE REMOVED BY THEIR RESPECTIVE APPOINTING AUTHORITIES FOR CAUSE. THE PERSON MAKING THE ORIGINAL APPOINTMENT OR REAPPOINTMENT, OR WHOEVER IS ENTITLED TO MAKE THE APPOINTMENT ON THE DATE OF A VACANCY, SHALL FILL THE VACANCY BY APPOINTMENT FOR THE REMAINDER OF AN UNEXPIRED TERM. MEMBERS MAY SERVE A MAXIMUM OF TWO CONSECUTIVE TERMS. IF A MEMBER IS APPOINTED TO FILL A VACANCY AND SERVES FOR MORE THAN HALF OF THE UNEXPIRED TERM, THE MEMBER SHALL BE ELIGIBLE FOR APPOINTMENT TO ONLY ONE MORE CONSECUTIVE TERM.

- (b) The persons making the appointments shall coordinate appointments to ensure that there is broad representation within the skill sets specified in this paragraph (b) and shall consider the geographic, economic, ethnic, and other characteristics of the state when making the appointments. A majority of the voting members must be business representatives or individuals who are not directly affiliated with the insurance industry, and none shall be state employees. Of the members first appointed, in order to ensure staggered terms, four of the governor's appointees shall serve for a term of two years and the remaining governor's appointee and other initial appointees shall serve for a term of four years. Thereafter, the terms of the members shall be for four years. Each person appointed to the board should have demonstrated expertise in at least two, and in any case shall have demonstrated expertise in no less than one, of the following areas:
 - (I) INDIVIDUAL HEALTH INSURANCE COVERAGE;
 - (II) SMALL EMPLOYER HEALTH INSURANCE;
 - (III) HEALTH BENEFITS ADMINISTRATION;
 - (IV) HEALTH CARE FINANCE;
 - (V) ADMINISTRATION OF A PUBLIC OR PRIVATE HEALTH CARE DELIVERY SYSTEM;
 - (VI) THE PROVISION OF HEALTH CARE SERVICES;
 - (VII) THE PURCHASE OF HEALTH INSURANCE COVERAGE;
 - (VIII) HEALTH CARE CONSUMER NAVIGATION OR ASSISTANCE;

- (IX) HEALTH CARE ECONOMICS OR HEALTH CARE ACTUARIAL SCIENCES;
- (X) Information technology; or
- (XI) STARTING A SMALL BUSINESS WITH FIFTY OR FEWER EMPLOYEES.
- (c) The executive director of the department of health care policy and financing, or his or her designee; the commissioner of insurance, or his or her designee; and the director of the office of economic development and international trade, or his or her designee, shall serve as nonvoting, ex officio members of the board.
- (2) EACH MEMBER OF THE BOARD IS RESPONSIBLE FOR MEETING THE REQUIREMENTS OF THIS ARTICLE AND ALL APPLICABLE STATE AND FEDERAL LAWS, RULES, AND REGULATIONS; SERVING IN THE PUBLIC INTEREST OF THE INDIVIDUALS AND SMALL BUSINESSES SEEKING HEALTH CARE COVERAGE THROUGH THE EXCHANGE; AND ENSURING THE OPERATIONAL WELL-BEING AND FISCAL SOLVENCY OF THE EXCHANGE.
- (3) (a) BOARD MEMBERS SHALL NOT RECEIVE COMPENSATION FOR PERFORMANCE OF SERVICES FOR THE BOARD BUT MAY RECEIVE A PER DIEM AND REIMBURSEMENT FOR TRAVEL AND OTHER NECESSARY EXPENSES WHILE ENGAGED IN THE PERFORMANCE OF OFFICIAL DUTIES OF THE BOARD. PER DIEM AND REIMBURSEMENT EXPENSES ARE PAID THROUGH GRANT MONEYS RECEIVED BY THE BOARD.
- (b) A MEMBER OF THE BOARD SHALL NOT PERFORM AN OFFICIAL ACT THAT MAY HAVE A DIRECT ECONOMIC BENEFIT ON A BUSINESS OR OTHER UNDERTAKING IN WHICH THE MEMBER HAS A DIRECT OR SUBSTANTIAL FINANCIAL INTEREST.
- (c) A BOARD MEMBER OR AN OFFICER OR EMPLOYEE OF THE EXCHANGE IS NOT LIABLE FOR AN ACT OR OMISSION WHEN ACTING IN HIS OR HER OFFICIAL CAPACITY, IN GOOD FAITH, WITHOUT INTENT TO DEFRAUD, AND IN CONNECTION WITH THE ADMINISTRATION, MANAGEMENT, OR CONDUCT OF THIS ARTICLE.
- (4) (a) BOARD MEMBERS ARE SUBJECT TO ARTICLES 6, 18, AND 72 OF TITLE 24, C.R.S.
- (b) ALL MONEYS RECEIVED BY THE BOARD FOR THE EXCHANGE ARE SUBJECT TO AUDIT BY THE LEGISLATIVE AUDIT COMMITTEE. THE BOARD SHALL REPORT ALL MONEYS RECEIVED FOR THE EXCHANGE TO THE LEGISLATIVE AUDIT COMMITTEE.
- (5) ANY INFORMATION PROVIDED TO A BOARD MEMBER PURSUANT TO THIS ARTICLE THAT IS EXEMPT FROM DISCLOSURE UNDER EITHER SECTION 24-72-204, C.R.S., OR PART 4 OF ARTICLE 6 OF TITLE 24, C.R.S., SHALL BE AND REMAIN CONFIDENTIAL AND MAY BE USED ONLY BY THE BOARD.
- 10-22-106. Powers and duties of the board. (1) The board is the governing body of the exchange and has all the powers and duties necessary to implement this article. The board shall:
 - (a) APPOINT AN EXECUTIVE DIRECTOR TO ADMINISTER THE EXCHANGE, SUBJECT

TO APPROVAL BY THE COMMITTEE;

- (b) Create an initial operational and financial plan, subject to approval by the committee:
- (c) APPLY FOR PLANNING AND ESTABLISHMENT GRANTS MADE AVAILABLE TO THE EXCHANGE PURSUANT TO THE FEDERAL ACT AND APPLY FOR, RECEIVE, AND EXPEND OTHER GIFTS, GRANTS, AND DONATIONS. EACH GRANT APPLICATION IS SUBJECT TO THE REVIEW AND UNANIMOUS APPROVAL OF THE BOARD CHAIR AND THE CHAIR AND VICE-CHAIR OF THE COMMITTEE PRIOR TO THE SUBMISSION OF THE APPLICATION. IF THERE IS NOT UNANIMOUS APPROVAL, EACH GRANT APPLICATION IS SUBJECT TO REVIEW AND THE MAJORITY APPROVAL OF THE COMMITTEE.
- (d) Create technical and advisory groups as needed to report to the board. The advisory groups shall meet regularly throughout the year to discuss issues related to the exchange and make recommendations to the board.
- (e) Provide a written report, on before January 15 of each year, to the governor and the general assembly concerning the planning and establishment of the exchange and present the report to the senate health and human services committee and the house of representatives health and environment committee, or their successor committees;
- (f) Review the internet portal operated and maintained by the secretary and the model template for an internet portal made available by the secretary for use by the state exchanges and review other appropriate internet portals. The review must include an examination as to whether the model template may be used to direct individuals and employers to health plans, to assist individuals and employers in determining whether they are eligible to participate in the exchange or eligible for a premium tax credit or cost-sharing reduction, and to present standardized information regarding health plans offered through the exchange to assist consumers in making health insurance choices.
- (g) Consider the desirability of structuring the exchange as one entity that includes two underlying entities to operate in the individual and the small employer markets, respectively;
- (h) Consider the appropriate size of the small employer market under the exchange, taking into consideration the definition of "small employer" pursuant to section 10-16-102;
- (i) CONSIDER THE UNIQUE NEEDS OF RURAL COLORADANS AS THEY PERTAIN TO ACCESS, AFFORDABILITY, AND CHOICE IN PURCHASING HEALTH INSURANCE;
- (j) Consider the Affordability and cost in the context of quality care and increased access to purchasing health insurance; and
 - (k) INVESTIGATE REQUIREMENTS, DEVELOP OPTIONS, AND DETERMINE WAIVERS,

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IF APPROPRIATE, TO ENSURE THAT THE BEST INTERESTS OF COLORADANS ARE PROTECTED.

- (2) THE BOARD MAY ENTER INTO INFORMATION-SHARING AGREEMENTS WITH FEDERAL AND STATE AGENCIES AND OTHER STATE EXCHANGES TO CARRY OUT ITS RESPONSIBILITIES UNDER THIS ARTICLE SO LONG AS THE AGREEMENTS INCLUDE ADEQUATE PROTECTIONS WITH RESPECT TO THE CONFIDENTIALITY OF THE INFORMATION THAT IS SHARED AND COMPLY WITH ALL STATE AND FEDERAL LAWS, RULES, AND REGULATIONS.
- 10-22-107. Legislative health benefit exchange implementation review committee creation duties. (1) For the purposes of guiding implementation of an exchange in Colorado, making recommendations to the general assembly, and ensuring that the interests of Coloradans are protected and furthered, there is hereby created the legislative health benefit exchange implementation review committee. The committee shall meet on or before August 1, 2011, and thereafter at the call of the chair as often as five times during each calendar year. The committee may use the legislative council staff to assist its members in researching any matters.
- (2) (a) The president of the senate shall appoint three members to the committee. Two appointees shall be members of the senate health and human services committee, the business, labor, and technology committee, or the legislative audit committee, or their successor committees. One appointee shall be a representative of the senate at large.
- (b) The speaker of the house of representatives shall appoint three members to the committee. Two appointees shall be members of the house health and environment committee, the economic and business development committee, or the legislative audit committee, or their successor committees. One appointee shall be a representative of the house of representatives at large.
- (c) THE MINORITY LEADER OF THE SENATE SHALL APPOINT TWO MEMBERS TO THE COMMITTEE. ONE APPOINTEE SHALL BE A MEMBER OF THE SENATE HEALTH AND HUMAN SERVICES COMMITTEE, THE BUSINESS, LABOR, AND TECHNOLOGY COMMITTEE, OR THE LEGISLATIVE AUDIT COMMITTEE, OR THEIR SUCCESSOR COMMITTEES. ONE APPOINTEE SHALL BE A REPRESENTATIVE OF THE SENATE AT LARGE.
- (d) The minority leader of the house of representatives shall appoint two members to the committee. One appointee shall be a member of the house health and environment committee, the economic and business development committee, or the legislative audit committee, or their successor committees. One appointee shall be a representative of the house of representatives at large.
- (e) Members of the committee shall serve at the pleasure of the appointing authority.

- (3) MEMBERS OF THE COMMITTEE SHALL SERVE WITHOUT COMPENSATION; EXCEPT THAT EACH MEMBER SHALL RECEIVE THE SUMS SPECIFIED IN SECTION 2-2-307 (3) (a) AND (3) (b), C.R.S., FOR ATTENDANCE AT MEETINGS OF THE COMMITTEE WHEN THE GENERAL ASSEMBLY IS IN RECESS FOR MORE THAN THREE DAYS OR IS NOT IN SESSION.
- (4) During odd-numbered years, the president of the senate shall appoint the chair and the speaker of the house of representatives shall appoint the vice-chair of the committee. During even-numbered years the speaker of the house of representatives shall appoint the chair, and the president of the senate shall appoint the vice-chair of the committee.
- (5) In any year, the committee may report up to five bills or other measures to the legislative council created in section 2-3-301, C.R.S. These bills are exempt from any applicable bill limit imposed on the individual committee members sponsoring such bills if the bills have been approved by the legislative council under joint rules of the senate and house of representatives.
- (6) THE COMMITTEE SHALL REVIEW GRANTS APPLIED FOR BY THE BOARD TO IMPLEMENT THE EXCHANGE.
- (7) THE COMMITTEE SHALL REVIEW THE FINANCIAL AND OPERATIONAL PLANS OF THE EXCHANGE.
- 10-22-108. Moneys for implementation of the exchange. Moneys received by the board for the implementation of this article must be transferred directly to the exchange for the purposes of this article. The board shall deposit any moneys received in a banking institution within or outside the state. Moneys from the general fund shall not be used for the implementation of this article, except for the sums specified in section 10-22-107 (3) and for legislative staff agency services. The banking institution must be insured by the federal deposit insurance corporation and compliant with the "Savings and Loan Association Public Deposit Protection Act", article 47 of title 11, C.R.S.
- **SECTION 2.** Accountability. Five years after this act becomes law and in accordance with section 2-2-1201, Colorado Revised Statutes, the legislative service agencies of the Colorado General Assembly shall conduct a post-enactment review of the implementation of this act utilizing the information contained in the legislative declaration set forth in section 1 of this act.
- **SECTION 3.** No appropriation. The general assembly has determined that this act can be implemented within existing appropriations, and therefore no separate appropriation of state moneys is necessary to carry out the purposes of this act.
- **SECTION 4. Safety clause.** The general assembly hereby finds, determines, and declares that this act is necessary for the immediate preservation of the public peace, health, and safety.

Approved: June 1, 2011



September 30, 2016

Matt Dawkins Office of Legislative Legal Services State Capitol Denver, CO 80203

Dear Mr. Dawkins,

I am writing pursuant to section 2-2-1201, C.R.S., in support of your office's post-enactment review process for Senate Bill 11-200, which brought about the creation of the Colorado Health Benefit Exchange (COHBE).

The bill has been implemented in whole and COHBE, doing business as Connect for Health Colorado®, has been in full operation for three years as a health insurance marketplace established "to fit the unique needs of Colorado, seek Colorado-specific solutions, and explore the maximum number of options available to the state of Colorado."

I have enclosed a synopsis responsive to Director of Legislative Legal Services Dan L. Cartin's September 6, 2011, letter to the COHBE board outlining the scope of the review.

My staff and I stand ready to provide any additional material that may assist this review.

Sincerely,

Kevin N. Patterson, MURP, MPA
Chief Executive Officer
Connect for Health Colorado
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Denver, CO 80209
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ConnectforHealthCO.com

Enc: Post Enactment memo





cc: Dan L. Cartin, Director, Office of Legislative Legal Services; John Ziegler, Staff Director, Join Budget Committee; Mike Mauer, Director, Legislative Council





September 29, 2016
Re: Post Enactment Review SB 11-200

- Senate Bill 11-200 has been implemented *in whole*, with the creation of the Colorado Health Benefit Exchange, which now is more widely known by its market-facing name, Connect for Health Colorado[®].
- Connect for Health Colorado opened for business on Oct. 1, 2013, with the mission to increase
 access, affordability and choice for individuals and small businesses buying health insurance.
 Enrollment has grown each year since then. More than 160,000 Coloradans enrolled in
 individual medical coverage through Connect for Health Colorado in 2016.
- As the state health insurance marketplace, Connect for Health Colorado is the only source for qualified families and individuals to receive financial assistance to help pay for health insurance in the form of tax credit. In 2016, that averaged \$294 per month/per household. For 2014 and 2015, assistance to individuals and families in Colorado totaled more than \$430 million.
- Thousands of Coloradans who were previously uninsured have gained coverage since the
 Marketplace was created and eligibility for Medicaid was expanded. The percentage of state
 residents without health insurance dropped by half, to 6.7 percent of the population, by 2015,
 the date of the most recent Colorado Health Access Survey.
- Ten health insurance companies offered products to individuals and families during the first year
 of operation and five through the Small Business Health Opportunity Program (SHOP)
 marketplace. Now seven insurance companies offer individual and family coverage through
 Connect for Health Colorado and four participate in the SHOP.
- Small businesses (100 or fewer employees) who obtain coverage through Connect for Health Colorado's SHOP can offer their workers the choice of all available companies, if they choose. This option is not available outside Connect for Health Colorado, where business owners can offer employees only one health insurance company.
- Connect for Health Colorado® is governed by a 12-member board of directors (nine voting and three ex-officio) who are appointed by leadership of the Colorado Legislature and the governor. The 10-member legislative Colorado Health Insurance Exchange Oversight Committee (previously known as the Legislative Implementation Review Committee) also oversees operations.
- Connect for Health Colorado regularly produces reports on its activities that are publicly
 displayed on its <u>web site</u>, including an annual report required by SB 11-200 and separate reports
 on each open enrollment period.

- Like many other marketplaces, Connect for Health Colorado encountered challenges during its rapid start-up phase, as it worked to balance compliance with federal and state regulations, complex technology system development, and maintaining a positive consumer experience.
- Connect for Health Colorado's implementation may benefit from adjustments to state and/or
 federal regulations. Considerations for state regulations include mechanisms to address health
 insurance affordability that would decrease cost barriers for individuals who may be more likely
 to purchase health insurance through Connect for Health Colorado if premium costs decrease.
- Connect for Health Colorado may also benefit from adjustments to federal regulations, on issues such as aligning eligibility rules between Medicaid and Qualified Health Plan (QHP) plan, or addressing issues such as the 'family glitch' which could make more individuals eligible to purchase health insurance through Connect for Health Colorado.
- In comparing the estimated costs of implementing SB 11-200 and actual costs, it is important to note that Connect for Health Colorado currently receives no general fund dollars. Connect for Health Colorado revenue has come from a combination of fees assessed on insurance carriers, federal grants, and grants from the Colorado Health Foundation.
- Potential funding necessary to improve the implementation of SB 11-200, and Connect for Health Colorado would be the Medicaid cost allocated revenue, which would provide Connect for Health Colorado reimbursement for Medicaid enrollment work performed by Connect for Health Colorado.

