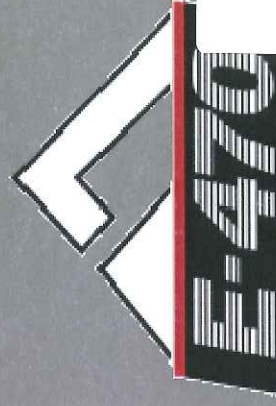


**TRANSPORTATION
LEGISLATIVE
REVIEW COMMITTEE**

E-470 Public
Highway Authority

August 10, 2012

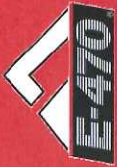


Attachment B



PARTICIPANTS

- **Randy Drennen**
E-470 Board of Directors Chair
- **John McCuskey**
Executive Director
- **Dave Kristick**
Deputy Executive Director,
Toll Operations Director



E-470 MEMBER JURISDICTIONS

Voting Members

Adams County

Arapahoe County

Douglas County

Aurora

Brighton

Commerce City

Parker

Thornton

Non-Voting Members

CDOT

DRCOG

RTD

Arvada

Broomfield

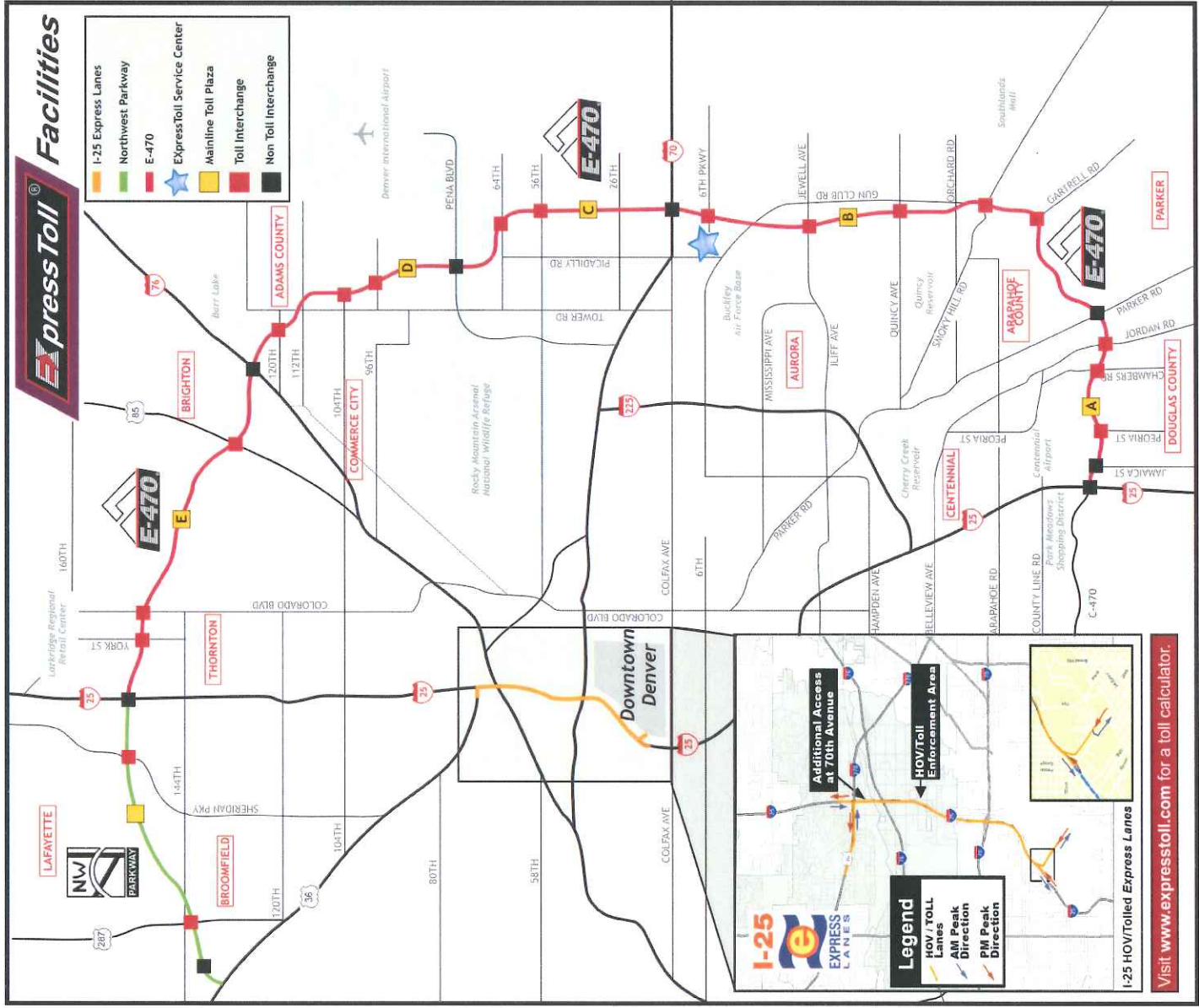
Greeley

Weld County



Express Toll Facilities

- I-25 Express Lanes
- Northwest Parkway
- E-470
- ExpressToll Service Center
- Mainline Toll Plaza
- Toll Interchange
- Non Toll Interchange



Visit www.expresstoll.com for a toll calculator.



E-470 PUBLIC HIGHWAY AUTHORITY

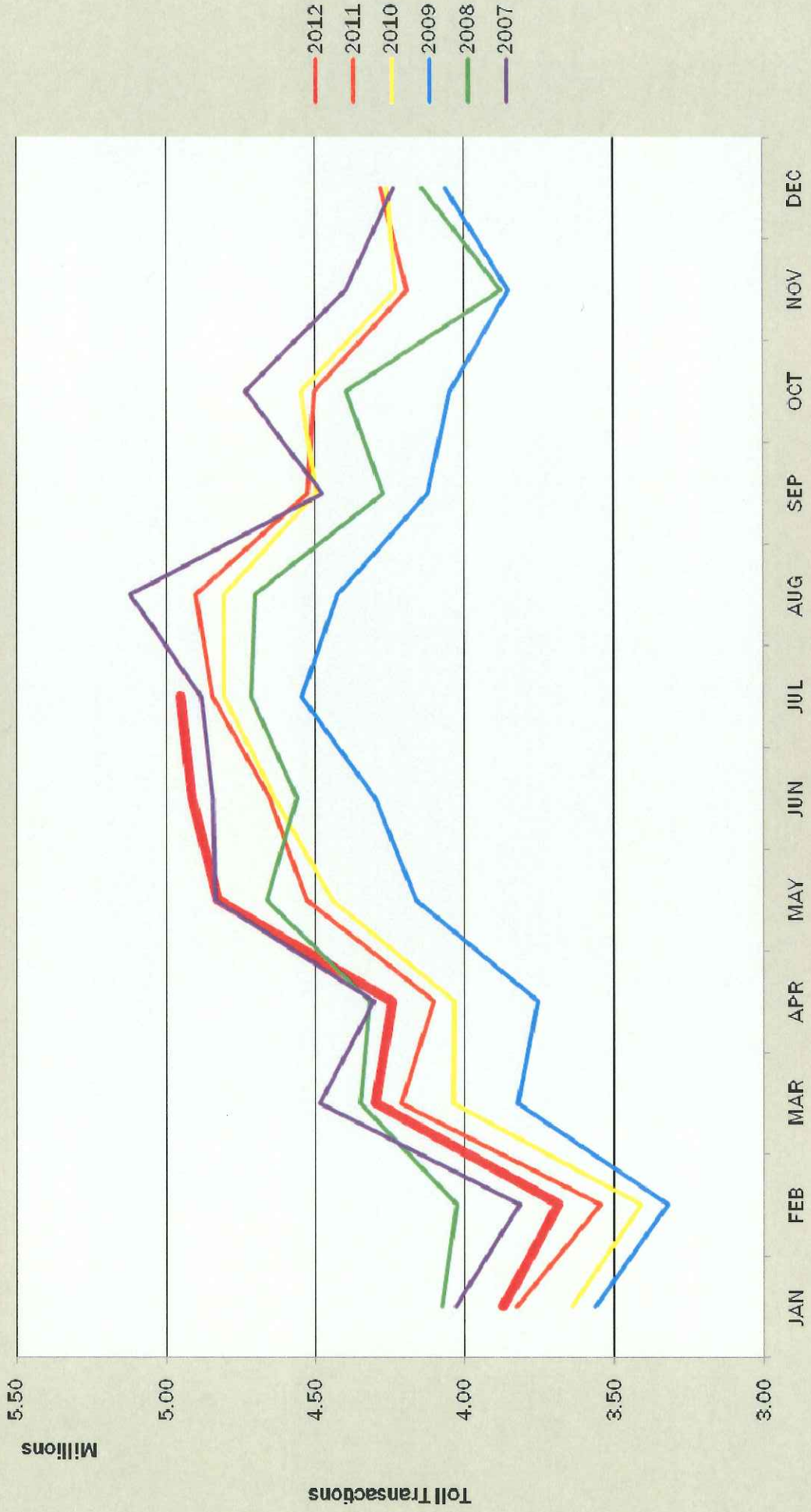
- 47 Center Lane Miles
- 311 Lane Miles
- 55,000,000 Estimated Toll Transactions in 2012
- \$114,000,000 Estimated Toll Revenue in 2012
- 2 Axle Cost / Mile
 - ExpressToll \$0.26
 - LPT \$0.33
- 2 Axle End to End Cost
 - ExpressToll \$12.25
 - LPT \$15.40

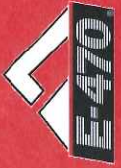
RECENT & CURRENT E-470 INITIATIVES

- **Customer Driven Management & Social Media**
- **Reconstruction of Segment between Parker & Toll Plaza A**
- **Road Surveillance Cameras Expansion**
- **HPTE Tolling Support – US 36, I-25 North**
- **Sticker Tag Transponder Rollout**
- **New E-470/EXpressToll Website**
- **Solar Energy Initiative**
- **Plaza Redevelopment Planning**
- **Wrong Way Driver Prevention**
- **Rating Agency Confirmations**
- **Coordination with DMV on Temporary License Tags**



TRAFFIC TRENDS 2007 - YTD 2012





TRANSPONDER INTEROPERABILITY

- **ExpressToll Service Center**
 - Operated by E-470 Public Highway Authority
 - Serves:
 - E-470
 - Colorado High Performance Transportation Enterprise (HPTE)
 - Northwest Parkway
- **Interoperable Transponders**
 - One Transponder – One ExpressToll Billing Statement
 - Three Separate Toll Facilities



ALL ELECTRONIC TOLLING

- **ExpressToll**
 - 72.5% of all toll transactions
 - 416,300 accounts; 816,700 transponders
 - Pre-paid account
 - 20% discount
- **License Plate Toll**
 - 27.5% of all toll transactions
 - 1,274,200 accounts used in 2011
 - Payments accepted online, by phone, by mail, in person



TOLL COLLECTION RATES

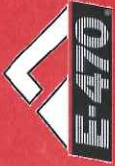
▪ ExpressToll	
▪ 99% Collection Rate	
▪ License Plate Toll	
▪ 4% Prepay	
▪ 79% Pay first bill	83%
▪ 35% Pay second bill	89%
▪ 32% Pay in collections	92%
▪ 95% Total Toll Collection Rate	

Cumulative Collection Rate



LICENSE PLATE TOLL BILLING OBJECTIVES

- **Single monthly mailing from E-470 including applicable:**
 - **New toll transactions**
 - **Fees and/or civil penalties**
 - **Collection letter**
 - **Civil penalties and/or hearing officer's final order**
- **Customer will always have visibility to details of any new charges**
- **All tolls will be presented on statement prior to escalation into civil penalty assessment**
- **Implementation of new fees/civil penalties as approved by BOD (per document/case instead of per transaction)**



HIGH LEVEL BILLING LIFECYCLE TIMELINE

- **New drivers for E-470 and I-25 (HPTE):**
 - **Months 1 – 3: Statement on account anniversary date each month**
 - **Months 4 – 7: Collection letter plus statement each month**
 - **Months 8 – 12+: Statement plus Citation and/or Hearing Officers Final Order (HOFO) as generated each month**
- **If a customer's account is past due, new tolls are billed 2 times before a notice of civil penalty is issued.**



LICENSE PLATE TOLL BILLING SUMMARY

Drive E-470

30 Day Accumulation

LPT Statements

3 months – statement each month

\$5 late fee if 1st statement isn't paid

Collections

4 months – statement each month

\$20 collection fee

Notice of Civil Penalty

\$25 Civil Penalty

Hearing Officer's Final Order

\$20 Court Fee

THANK YOU

