

## Motor Vehicle General Statistical Information

### Driver's Licensing

Driver's License/ ID Cards

Currently in Force

Licenses - 3,540,064

ID Cards - 655,630

CDLs - 132,872

2009

DL/IDs Issued 864,441

Road Tests Performed by MV personnel – 87,245 Failure rate 13.5%

Road Tests by 3<sup>rd</sup> Parties – 28,216 Failure rate 5%

### Driver Control

Driving Restraints Taken - 263,568

There are 196 types of restraints

# Non-driving related 124,952

% Non-driving 47%

Phone calls regarding Driver License Concerns - 461,655

Of those, only 253,863 calls were answered before abandoned

45% of calls are abandoned

Walk-in customers assisted – 72,687

### Titles and Registrations

Registered Vehicles 5,060,679

Title Apps Processed - 1.6 million (3.4% reduction from CY 2007 to 08) Year-to-date

2009 shows an 18% reduction over the same period in 2008.

Motorized bikes registered – 5,941, an increase of 123% over prior 4-year average

Group Special Plate Applications Processed – 30

### Emissions

Vehicles Processed by Clean Screen – 223,561

Vehicles due for Emission Inspection – 666,384

% Processed by clean screen – 37.2%

Clean Screen audits – 861

### Motor Carrier Services

Trucks Cleared – 5,893,170

% Trucks cleared via electronic bypass (Prepass) - 49%

Citations – 26,305

Safety Inspections – 24,467

DRIVER LICENSE/ID ISSUANCE

	YEAR		YEAR	
	ISSUED	# ISSUED	EXPIRING	# EXPIRING
5 year span	2000	1,433,874	2005	
		3,728,327	2006-2010	0
to 10 years	2001	1,371,017	2011	
7/1/2001	2002	1,421,626	2012	
	2003	1,344,643	2013	
	2004	1,078,942	2014	
	2005	1,173,423	2015	
to 5 years	2006	1,056,710	2011	2,427,727
5/27/2005	2007	898,783	2012	2,320,409
	2008	908,393	2013	2,253,036
	2009	864,441	2014	1,943,383

History of Driver License Volumes/Staffing

Year	DL/IDs	Population	DL FTE	# Offices
1970	454,200	2,209,600	198	
1980	756,284	2,889,000	205	
1990	990,008	3,294,000	232	94
2000	1,433,874	4,262,989	229	87
2005	1,173,423	4,731,799	189	56
2009	764,441	4,939,456	242	58