

Date: December 12, 2008 1:52:26 PM MST
To: steve@gothictheatre.com, jessica@gothictheatre.com, adam@gothictheatre.com
Subject: Jan 6 Fray Concert

I just bought 2 tickets for my daughter for Christmas to the Jan. 6 Fray Concert at the Gothic. To do this, I pre-ordered their album from the Fray website to get the chance to buy tickets 2 days early. I recieved an email from them with a code and link to buy tickets from Ticketmaster. I was shocked to see the price of the tickets was \$118 each. Almost didn't do it, but I broke my Christmas budget and bought them anyway. I just recieved the tickets and they are listed at \$27.50 each! I called Ticketmaster and was told that they were reselling already purchased tickets at a markup through Tickets Now (their subsidiary).

This makes no sense to me! I don't have any way to contact The Fray, so I wanted to let you know and I'm hoping you can pass along my complaint. I was directed to buy tickets on this "re-sell" website (which was called Ticketmaster) by The Fray's website - AND pre-bought their album. I am spending WAY more than face value - and would like The Fray and you guys to know this seems like a shady practice.

It looks to me that a ticket broker bought ALL the tickets before they were available to anyone else.

Please let me know if I have this info wrong, or if there is anything I can do about it. If you have an email for The Fray's management, I like to contact them. I doubt they would want their fans to put up with these kinds of practices.

Thank you.

Kris Norris