

SB15-261
Reducing Administrative Burden for Alternative Notice

The purpose of SB15-261 is to:

Reduce costs and administrative burden by reducing staff time at both the affected public utilities and the Public Utilities Commission (PUC) when filing for alternative forms of customer notice.

Background:

When a public utility files for a change in rates or service, it is required by law to provide separate notice to their customers in addition to what is filed with the PUC. There are four notice options in statute from which affected public utility may choose:

1. Newspaper publication and an insert included in the customer's bill;
2. An insert included in the customer's bill;
3. A separate mailing to customers; or,
4. Applying for an *alternative form of customers notice* (such as *Newspaper publication and an on-bill message rather than a bill insert*)

Most public utilities choose to file an application for *alternative notice*, which can be less costly to customers yet still provide them with the information they need to understand and comment to the Public Utilities Commission on the change in rates or service.

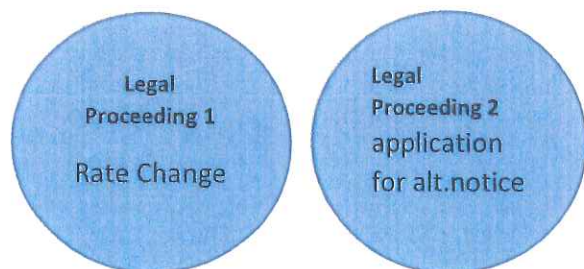
Problem that needs to be solved:

When a public utility files for alternative notice, they must file a separate docket application (e.g. legal proceeding) to make that specific request.

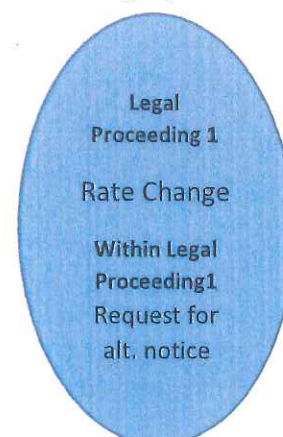
The solution:

SB15-261 will allow a public utility to file a PUC REQUEST (a motion in a proceeding for the change in rates or service), rather than an APPLICATION (a full separate legal proceeding) for the alternative form of notice.

Current Process: 2 legal proceedings



Proposed Process: 1 legal proceeding option



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Vote YES on SB15-261 to reduce administrative burden