



# Disconnect Notice



Our records indicate your account is past due as of 10/03/2013. Unless the disconnect amount of \$697.92 is received before 10/21/2013 your electric service may be disconnected.

Please submit payment immediately or contact our Customer Service Center at: 1-888-890-5554 Then Press 2-2-3 to make payment arrangements. If your electric service is disconnected due to non-payment, you may be assessed the following charges before your service will be reconnected.

Amount due to avoid disconnection	Estimated amount to reconnect service (after disconnect occurs)
> Disconnect amount: \$697.92	> Disconnect amount: \$697.92
	> Reconnect fee: * \$50.00
	> Deposit: ** \$420.00
	> Total to reconnect service: \$1,167.92

\*Service calls made after normal business hours, on weekends and holidays may require additional charges.

\*\* Deposit amount is an estimate based on account status at the time of this notice.

Payments may be made at blackhillsenergy.com, via the automated agent at 1-888-890-5554 or during normal business hours at authorized Western Union pay sites.

- > These payments are posted to your account within 48 hours.
- > If you have already paid the disconnect amount, disregard this notice.

*Missed 42.05  
Payment  
deferred amt.  
added to  
next Bill.*

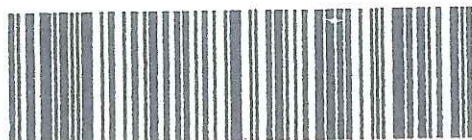
If you have a bona fide dispute involving your disconnect amount, call 1-888-890-5554 before the disconnect date of 10/21/2013.

Account number: [REDACTED]  
 Service Address: [REDACTED]  
 Last payment date: 08/20/2013  
 Last payment amount: \$42.05  
 Total Account Balance: \$937.96 (includes all current + past due monies)  
 Notice date: 10/17/2013

Detach and mail bottom portion with your payment.



BLACK HILLS ENERGY  
PO BOX 6001  
Rapid City, SD 57709-6001



9207 1901 0696 4403 4841 93

### \* SHUT OFF NOTICE \*

Account Number: [REDACTED]  
 Disconnect Date: 10/21/2013  
 Amount Due: \$697.92

BLACK HILLS ENERGY  
PO BOX 6001  
RAPID CITY, SD 57709-6001



[REDACTED]  
 [REDACTED]  
 PUEBLO CO 81001-2213

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